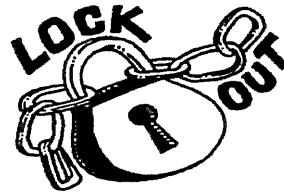


Dear River Place North Residents,



Please take the time to read this important update on the lockout protocol. A couple of months ago, River Place Management announced that our umbrella association which manages security amongst other amenities, decided to halt lockout services.

River Place North Management will continue to offer lockout services during the management business office hours, which are Monday – Friday 9 am to 5 pm. If you are locked out during business hours, please come to the management office and we will gladly assist. Note that we will only provide access to registered residents.

We take this opportunity to remind you that if the locks have been re-keyed, please provide a copy to the management office in order for us to provide access. The key must be delivered directly to the management office. Concierge DOES NOT handle master keys and does not have authority to lend those.

If you are locked out after hours, you will need to contact your landlord, property manager or a locksmith. Effective **immediately**, RPN Management will NOT be providing after hours lockout services.

Here is a list of local locksmith that you may contact. You are welcome to use any other licensed and insured locksmith of your choice.

KeyMe Locksmith – 703-810-7248

Norah Locksmith – 571-934-1360

Glebewood – 703-652-4299

Thank you for your attention in this matter

River Place North Management